



*The OASIS Institute*

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*Enriching the Lives of Mature Adults*

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February 13, 2008

Chairman Kevin Martin  
Commissioners Michael Copps  
Commissioner Deborah Taylor Tate  
Federal Communications Commission  
445 12th Street, SW  
Washington, DC 20554

Commissioner Jonathan Adelstein  
Commissioner Robert McDowell

Re: WC Docket No. 07-52

Dear FCC Chairman and Commissioners:

We are writing on behalf of OASIS, a national nonprofit educational organization designed to enhance the quality of life for adults age 50 and over. Founded in 1982, OASIS has grown into the largest, most comprehensive educational and volunteer service program for mature adults in the U.S. with a membership of more than 360,000 adults in 26 cities.

Part of our success depends upon reliable, affordable, and accessible high-speed Internet capacity in a competitive broadband marketplace. It is with this in mind that we ask you to consider our views on the issue of network management.

Internet access is becoming essential in our digital economy. For older adults it offers a path to connect socially, to share knowledge and experience, to continue learning, and to access critical information and services related to their health, benefits and finances. The continued development of the web has made new services available such as VOIP technology and telemedicine advances that have increasing value to the aging population.

Network management is necessary to maintain efficient delivery of these services into homes. To make informed decisions in this competitive environment, we believe that consumers should be made aware of how providers manage their networks to provide them with the best experience possible on the Web.

We would like to see the Commission require appropriate disclosure of network management policies by providers. If older consumers, such as many represented by our organization, are given the necessary information on how network management will

ensure for them the optimal Internet experience, better choices can be made within the market, and that is a clear cornerstone of competition.

We are excited to see the next generation of the Internet as it is being built to handle these new demands, and understand that effective network management is necessary for the continued introduction of innovative technologies that will enhance the daily lives of older Americans.

We thank you for your time,

A handwritten signature in black ink, reading "Marcia Kerz". The script is fluid and cursive, with the first name "Marcia" written in a larger, more prominent hand than the last name "Kerz".

Marcia Kerz  
President